

## Statement of Impartiality

### **Purpose**

To ensure that all management system certification activities are conducted impartially, objectively, and free from conflicts of interest, maintaining the credibility of the certification process.

### **Scope**

This policy applies to all personnel, internal and external, involved in Technotex's management system certification activities.

### **Definition of Impartiality**

Impartiality is objectivity in decision-making, ensuring fair treatment without favoritism or bias towards any stakeholder.

### **Top Management Commitment**

Technotex's top management is committed to impartiality by:

- Emphasizing its importance in all certification activities.
- Providing resources to safeguard impartiality.
- Reviewing the policy regularly for effectiveness.

### **Policy Statement**

Technotex recognizes impartiality as fundamental to its certification activities. The organization actively manages conflicts of interest and ensures that all certification decisions are made objectively.

### **Conflict of Interest Policy**

- **Identification:** All personnel must disclose any potential conflicts of interest.
- **Recording:** Disclosures are documented and reviewed regularly.
- **Assessment & Management:**
  - Conflicts are reviewed case-by-case;
  - Affected individuals are excluded from decisions or audits.

### **Communication**

The policy is communicated to personnel, clients, and stakeholders to ensure awareness and consistent application.

### **Responsibility**

The Quality Assurance Officer/Audit Manager ensure compliance and report impartiality issues to top management.

### **Record Keeping**

Records of conflicts of interest, training, and communication are maintained for a minimum of three years.

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